

Kingsport PD 2023 Annual Report

The City of Kingsport



Disclaimer



The Kingsport Police Department strives to collect and distribute accurate and timely data. The data in this report reflects a snapshot of various data points used to assist the agency in the decision-making process. The variation in totals from year to year can be attributed to several factors, including but not limited to evolutionary reporting practices and a decrease in available personnel to conduct proactive calls. Additionally, during and after the COVID-19 pandemic, leadership eliminated several types of calls for service from our response protocol, such as non-criminal private property crashes.

Board of Mayor and Alderman

The City of Kingsport's government is based upon the Council-Manager form of government. This form of government was established in 1917 when the City was re-incorporated into what is now known as the modern city of Kingsport.

The City is governed by a seven-member Board of Mayor and Aldermen, elected at-large and on a non-partisan basis for four-year staggered terms. The exception to this rule is that the Mayor is elected at-large for a two-year term. Elections are held in August during even numbered years. The new Board of Mayor and Alderman is seated in September of each election year.

The current Board of Mayor and Aldermen is comprised of the following individuals: Mayor Patrick Shull, Vice Mayor Colette George, Alderman Tommy Olterman, Alderman Betsy Cooper, Alderman Darrell Duncan, Alderman James Phillips and Alderman Paul Montgomery.

To contact the Board of Mayor and Aldermen, please call 423-229-9412.



Patrick W. Shull, Mayor



**Colette George
Vice Mayor**



**Betsy Cooper
Alderman**



**Darrell Duncan
Alderman**



**Paul Montgomery
Alderman**



**Tommy Olterman
Alderman**



**James Phillips
Alderman**

Kingsport Police Department History

In 1822 the town of Christianville and the town of Rossville combined to form the incorporated town of Kingsport. The second oldest town in Sullivan County, Kingsport was considered the largest and most influential city in the county. Almost 100 years elapsed before Kingsport officially became a city in March 1917. Until that time, all law enforcement was performed by constables and the Sheriff of Sullivan County.

Upon being notified that the City had been chartered, the new governing body appointed George Barger as Chief of Police and three additional officers, W.P. Flora, A.R. Hagy, and Sam Barger, to serve and protect the City of Kingsport. Sullivan County Deputies W.W. Leedy and S.P. Devault were also still assigned to patrol the city.

The City of Kingsport has had fifteen Police Chiefs since its charter, the current being Chief Dale Phipps. Currently Chief Phipps heads the department of nearly 120 sworn officers supplemented by several additional full-time and part time non-sworn personnel, for a total of approximately 180 employees. In addition, the department has a very dedicated Volunteer Services Program.

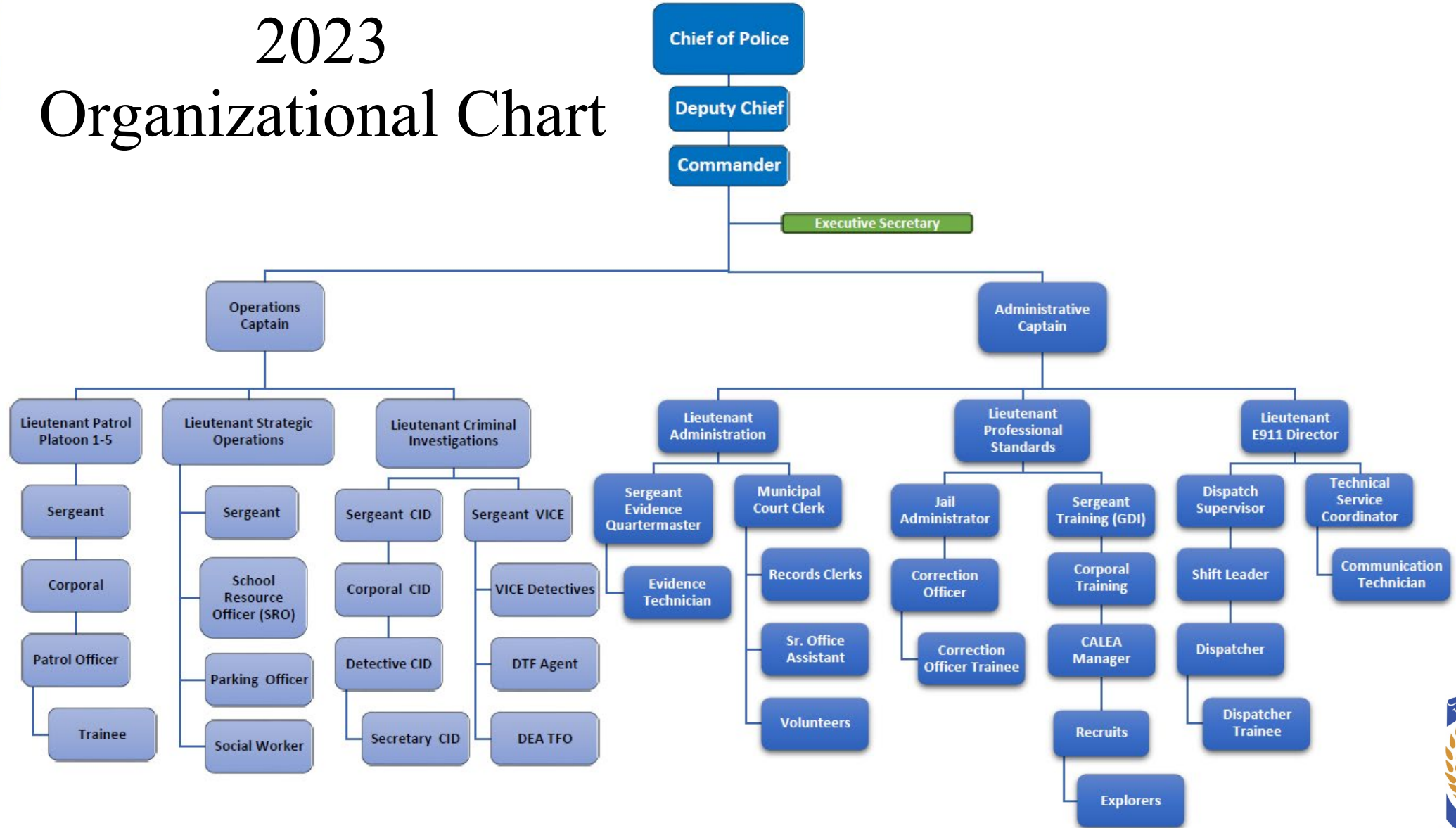
These officers patrol a city that is roughly 50 square miles in size, and encompasses land in both Sullivan and Hawkins counties. The City has a population of approximately 55,000 citizens and has over 450 miles of roadway including approximately 25 miles of interstate highways.

The Kingsport Police Department also operates the city's 911 Communications Center. K.P.D. is unique in that it is one of the few remaining municipal police departments in the state that operate an in-house city jail.

The Kingsport Police Department moved into the current Justice Center in 1989. Shortly after this move, the department was able to achieve a significant goal by obtaining national accreditation. K.P.D. was the first law enforcement agency in the East Tennessee region, as well as being only the third agency in the entire State of Tennessee, to achieve this honor.



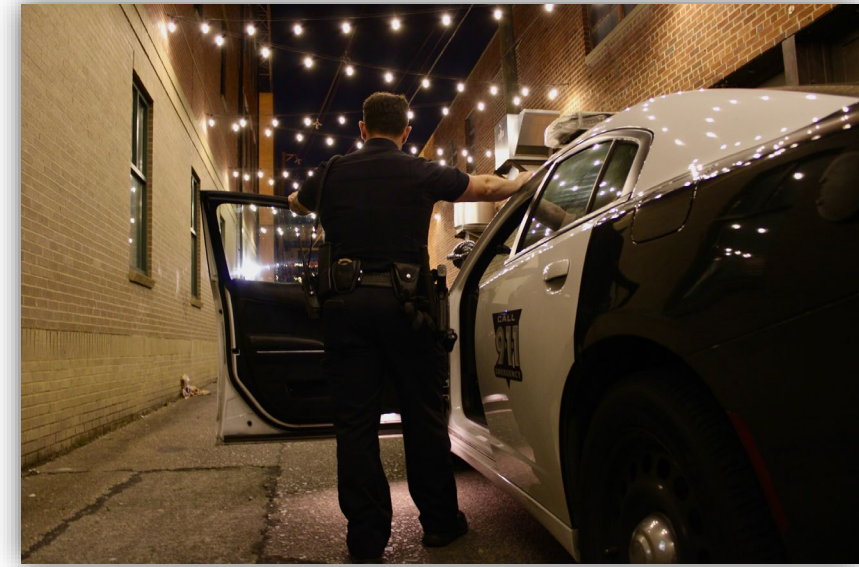
2023 Organizational Chart



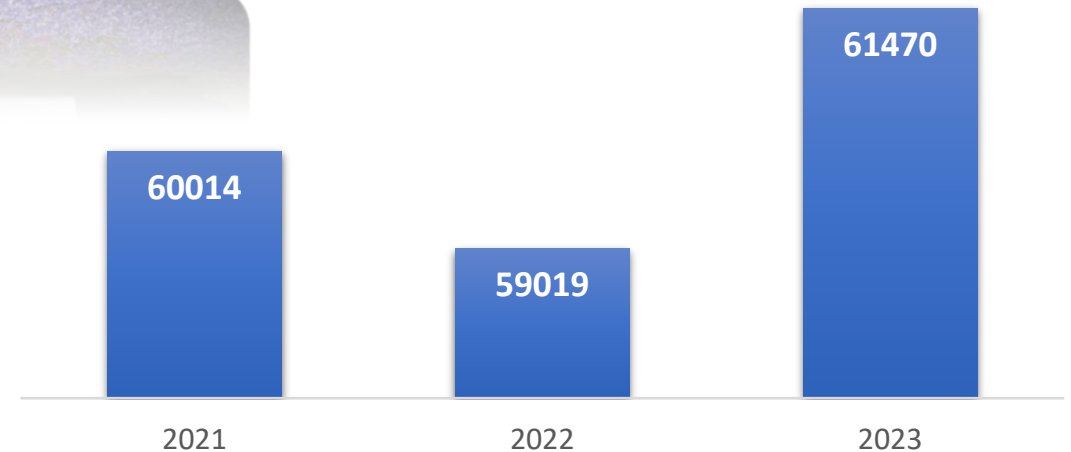
Operations - Patrol

As the backbone of the police department, the Patrol Division is divided into four rotating platoons that work 12-hour shifts and one platoon working 10-hour shifts. The 10-hour shifts concentrate on traffic enforcement and supplement the 12-hour rotating platoons during heavy call volume. These five platoons are responsible for responding to citizens' complaints, handling calls for service, initiating police investigations, and enforcing traffic laws. With additional specialized units supplementing the Patrol Division, the Kingsport Police Department answered 61,470 calls in 2023 compared to 59,019 in 2022. This is an increase of 2,451 calls, or 4.15%. As a result of these calls and investigations, 4,977 adults and juveniles were either arrested or issued a misdemeanor citation in lieu of arrest.

[Click here for KPD-VIDEO](#)



Calls for Service



Operations - Arrests

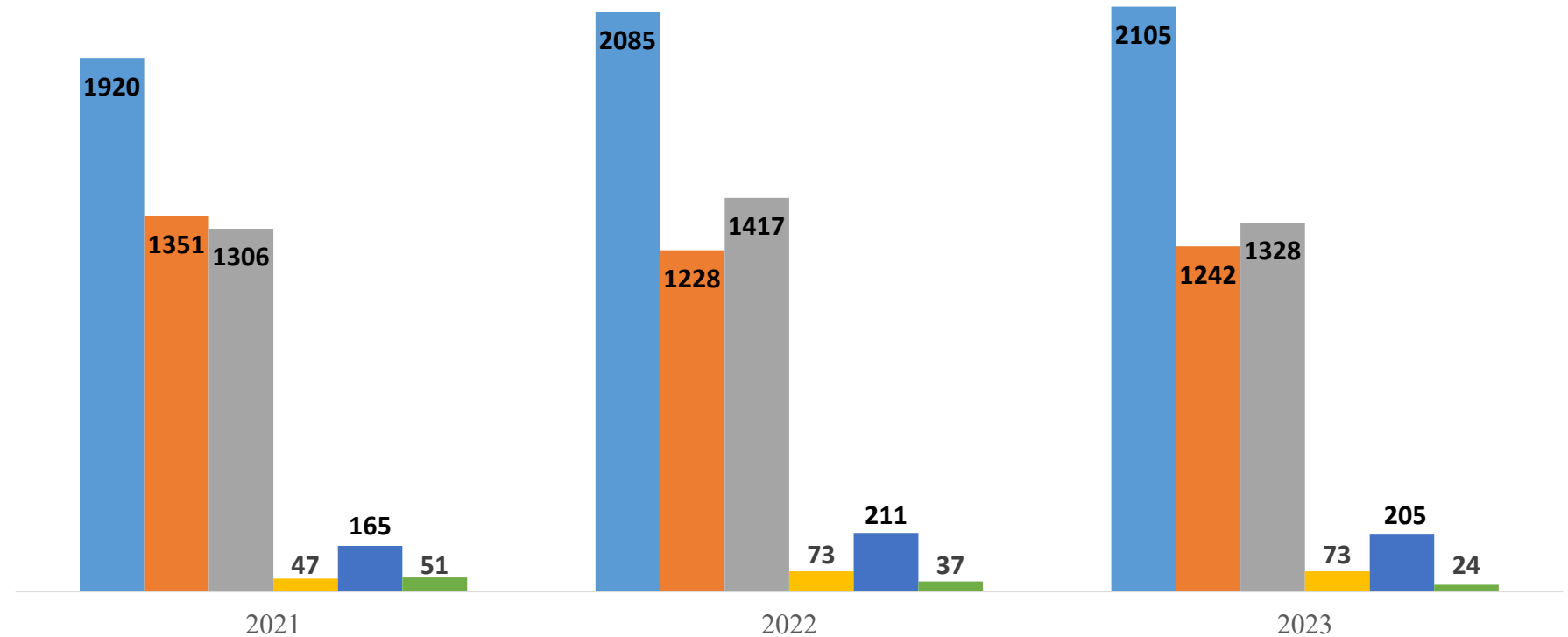
Arrests

- Adult (On-View Arrest)
- Adult (Summoned/Cited)
- Adult (Taken Into Custody)
- Juvenile (On-View Arrest)
- Juvenile (Summoned/Cited)
- Juvenile (Taken Into Custody)

On-view arrest is when offender is arrested at the scene without a warrant or previous incident report.

Summoned/Cited is when the offender is issued a summons or citation at the scene and released on their own recognizance until their scheduled court appearance.

Taken into custody is when the offender is arrested based on a warrant for an incident that occurred in an earlier date/time.



Operations – Criminal Investigations

The Kingsport Police Department’s Criminal Investigations Division encompasses the traditional investigations of crimes against persons and property crimes as well as the specialized investigations of vice and narcotics related crimes. The C.I.D. Commander manages four supervisors and over a dozen detectives who collectively investigate all major crimes reported to K.P.D. Detectives utilize conventional methods, state of the art technology, and good old-fashioned police work to process crime scenes, identify perpetrators, and bring criminals to justice. The detectives assigned to the Criminal Investigation Division investigated 2,851 cases in 2023. Of these 2060 were cleared, for a clearance rate of 72%.

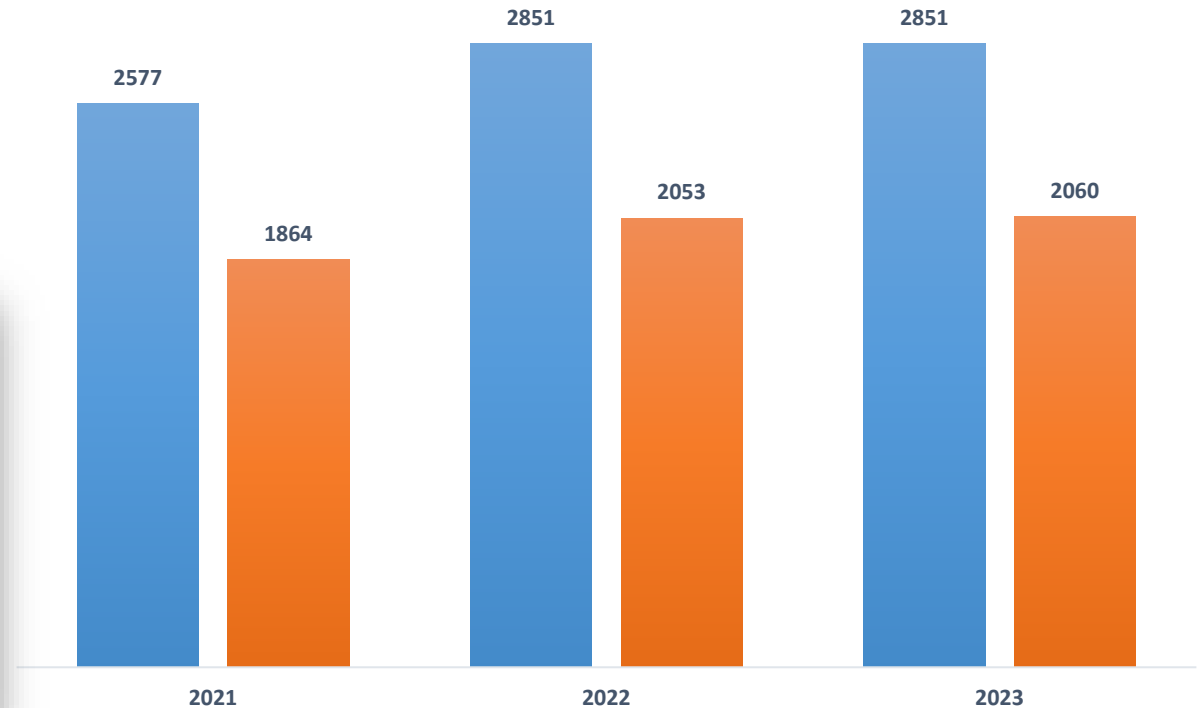


Detective Abby Ford (center), pictured with Mayor Pat Shull (left) and Chief Dale Phipps (right), upon being honored by the Board of Mayor and Alderman for earning the Sullivan County Children’s Advocacy Center Blue Ribbon Award for her unwavering dedication toward the investigation of crimes against children. (May 2023)

Detective Kellen Steele receives a Certificate of Appreciation from Chief Phipps for his work in the Criminal Investigation Division.



CID Investigations



Operations – School Resource Officers

The Kingsport Police Department continues to maintain an excellent working relationship with the Kingsport City Schools. In 2023, KPD expanded the SRO program to one Lieutenant, one Sergeant and 14 full and part time officers. This expansion was made possible through cooperation with KCS and grant funding from the State of Tennessee. For the year 2023, the SROs documented 1,044 reports. In addition to the SROs, Kingsport Police Department Patrol Officers conducted 1,446 school “walk-throughs” at all city schools in 2023, to include the Palmer Center and St. Dominic Catholic School.



SRO Lucas Hensley and his young friend, Brandon, compare specs on their police cruisers.



Operations – Traffic Enforcement

Crashes	Count
Fatal	6
Injury (incapacitating)	33
Injury (non-incapacitating)	55
Injury possible	322
Property damage (over \$400)	1471
Property damage (under \$400)	444
Total:	2331

Non-Investigatory Crashes	Count
Injury possible	4
Property damage (over \$400)	24
Property damage (under \$400)	19
Total:	47

There were 2,551 traffic crashes investigated by members of the Traffic Unit and Patrol Division in 2023. Of those crashes, there were (6) six fatal crashes, resulting in the deaths of (9) nine people, and 414 personal injury crashes that resulted in the injury or potential injury to 548 occupants or pedestrians. The total number of crashes decreased by 6.89 % compared to 2022.

One of the most common ways the Kingsport Police Department attempts to reduce traffic crashes is through diligent traffic enforcement and D.U.I. and seatbelt checkpoints. There were 13,614 citations issued in 2023 (this number includes violations of city ordinance as well as state law). Members of the department participated in D.U.I. and seatbelt checkpoints as well as saturation patrols as part of a Tennessee Highway Safety Office Grant. The focus of these saturation patrols is traffic safety and the reduction of crashes and fatalities through traffic law enforcement.



[Tennessee Highway Safety Office](https://www.tn.gov/transportation/safety)

Tickets	Count
Traffic (City Court)	7350
Traffic (City Court - Code Enforcement)	5
Traffic (Sullivan State Traffic Court)	77
Traffic Charges (City Court)	7973
Traffic Charges (City Court - Code Enforcement)	5
Traffic Charges (Sullivan State Traffic Court)	132
Ordinance (City Court)	97
Ordinance (City Court - Code Enforcement)	27
Parking (City Court)	598
Parking (City Court - Code Enforcement)	1
Warning	3891
Tow	1568
Total:	13614

Operations – Special Weapons and Tactics

Commonly referred to as the “S.W.A.T. team”, twelve members make up this unit. Additionally, there are two highly trained hostage negotiators on 24-hour callout that provide a valuable resource to the team. The S.W.A.T. team is activated only under the most extraordinary of circumstances, where the team’s specialized training, weapons, and tactics can be utilized. The S.W.A.T. team was activated ten times in 2023.



[Why the Kingsport Police Department - Click here](#)

Operations – Bomb Squad

In 2023, the Kingsport Police Department Bomb Squad responded to sixteen calls and safely disposed of various types of explosives. Due to current events, the Bomb Squad also responds to calls of suspicious packages. They are often utilized for mutual aid in assisting other jurisdictions before significant events.



Operations – K-9

The use of a trained police canine is an effective tool in law enforcement. Although their greatest value lies in the deterring effect of their presence, the use of a canine in making an arrest is only authorized when the circumstances legally justify such use.

The canine handlers must be constantly alert to the amount of force they can legally use to make or maintain an arrest, and in determining the degree of force to be used; the handlers must take into consideration all known circumstances.

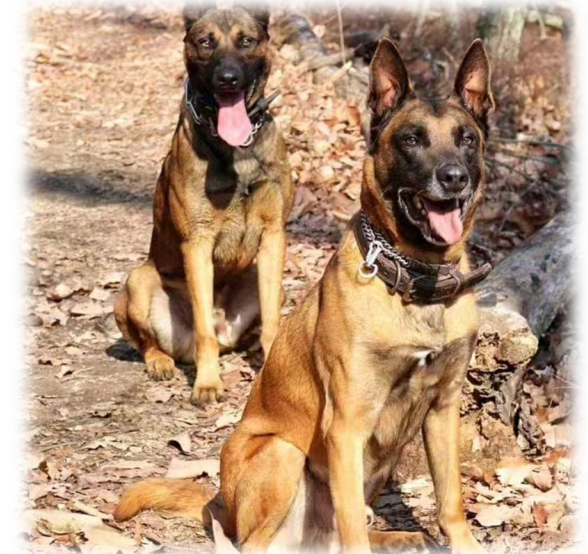
Primarily canines are assigned to each patrol shift and all are dual purpose dogs. In other words, they may be used for tracking, building searches, apprehensions, and item location (other evidence) at crime scenes which is patrol work. They are also used for scent work, locating narcotics and bombs, as the second job.

The Kingsport Police Department began using K-9s in 1968, and has the second oldest continuous K-9 force in Tennessee, behind Memphis. The KPD uses the Malinois (pronounced MAL-in-wah) generally imported from Holland. They were chosen over the more famous German Shepherd because they have fewer health problems and have longer useful service lives, usually until they are 11 years old. They are also a very high-energy dog.

Dogs and handlers are carefully screened and tested prior to training. It takes 16 weeks to train the basics for a dog. In addition, each dog and handler team currently attends a 2-8 week school together in preparation for their function as a “K-9” team. This time variation depends upon the experience of the handler. Unlike some departments, KPD canines are not assigned “ranks”.

K9s often respond to commands in multiple languages such as Dutch, German and English. Generally, this is the handler’s choice.

For the year 2023, the K-9 teams were utilized 225 times.



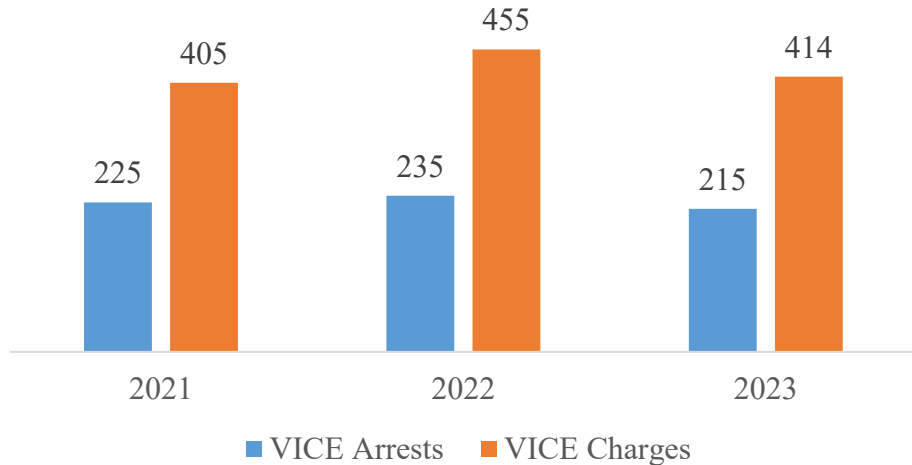
Operations – VICE

The VICE unit handles a number of investigations, including illegal drug sales and surveillance, prescription drug fraud, prostitution, underage alcohol sales, and gambling, among others. The Vice unit maintains an excellent working relationship with neighboring agencies, the District Attorney’s Office, as well as Federal and State agencies, such as ATF, TBI, Homeland Security, and the DEA.

In 2023, the Vice unit seized over \$22,680.00 in currency, and 3 vehicles valued at an estimated \$30,000. The drugs seized by the VICE unit had an estimated street value of over \$874,524. In total, VICE officers made 215 arrests placing 414 charges.

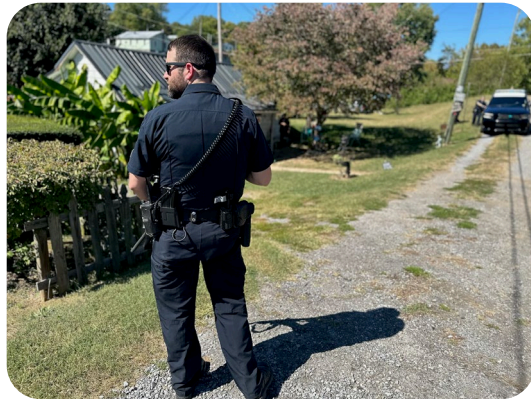
	2021	2022	2023
Papers Served	70	102	58
Drug Buys	61	58	64
Agency Assists	196	181	155
Beer Inspections	68	36	23
Beer Applications	34	43	34
Search Warrants	14	9	16

VICE Arrests and Charges



Statistics/Crime Analysis

Crime analysis is an important part of detecting current and developing trends in criminal activity. When patterns are detected, the information can be pushed out to the appropriate division or unit for action. This task requires constant monitoring of data and reports as they come in to see if the resources that have been deployed are being effective. This is crucial when blended with the CompStat (Computerized Statistics) program for police supervision. The Crime Analyst can provide supervisors the most current information so decisions and adjustments can be made regarding manpower and resources.



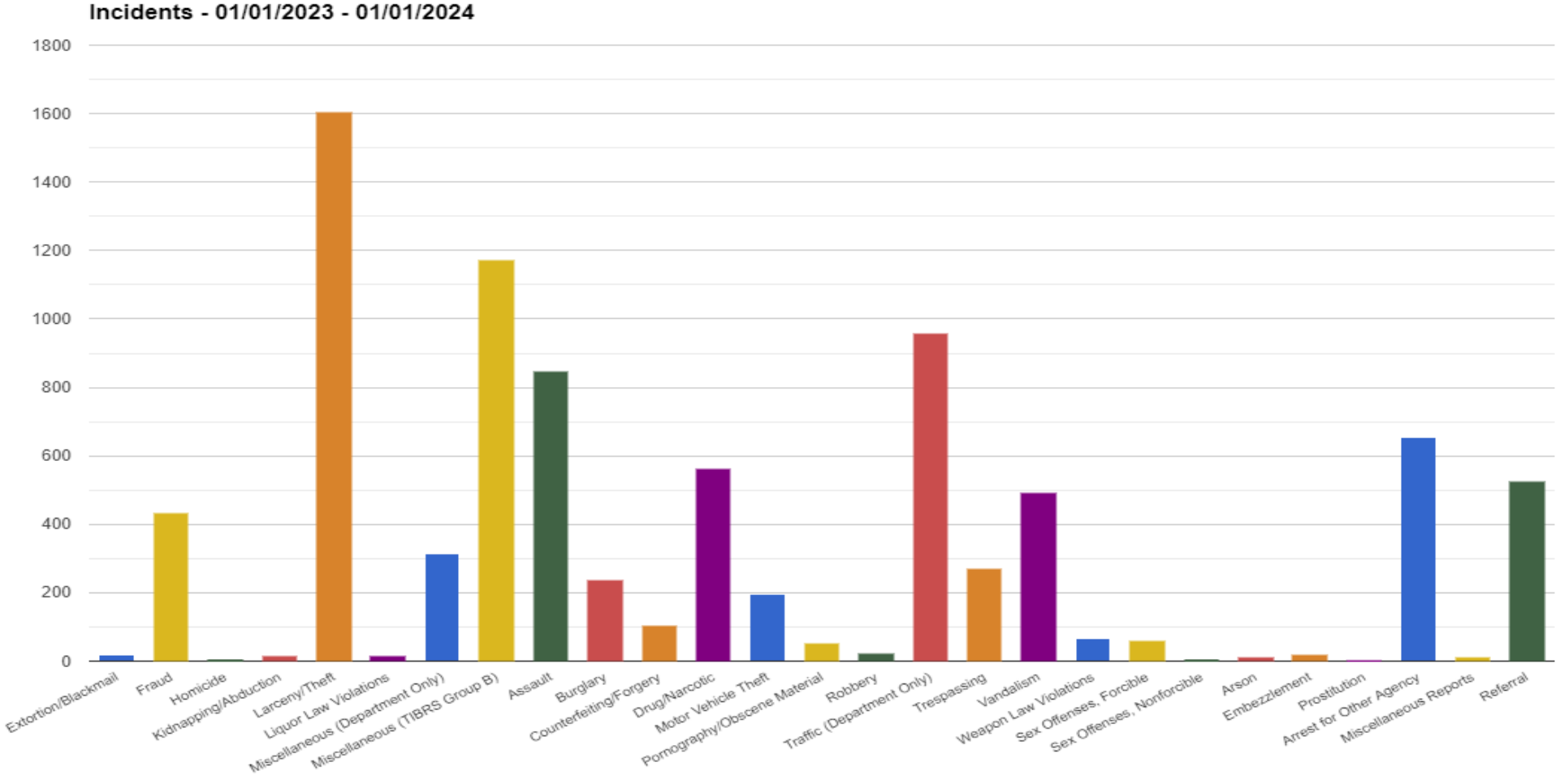
Offense	Count
Arrest for Other Agency	656
Arson	10
Assault	840
Burglary	236
Counterfeiting/Forgery	104
Drug/Narcotic	562
Embezzlement	16
Extortion/Blackmail	17
Fraud	432
Homicide	4
Kidnapping/Abduction	15
Larceny/Theft	1605
Liquor Law Violations	13
Miscellaneous (Department Only)	316
Miscellaneous (TIBRS Group B)	1170
Miscellaneous Reports	10
Motor Vehicle Theft	196
Pornography/Obscene Material	51
Prostitution	1
Referral	525
Robbery	24
Sex Offenses, Forcible	59
Sex Offenses, Nonforcible	4
Traffic (Department Only)	956
Trespassing	271
Vandalism	491
Weapon Law Violations	69
Total	8653

Memo Report/No Offense	Count
Alarm	975
Animal Bite	34
Animal Control - Patrol	25
Animal Control Activity	32
Animal Destruction	58
Assist Other Agency	64
Bomb/Explosives Activity	20
Code Enforcement	58
Disturbance	1840
Disturbance/Domestic	850
Drug Take Back	5
Emergency Committal	12
Evidence Burn	4
Field Interview	639
Found Property	338
Hold Kit - Sexual Assault per State Law	3
K9 Activity	225
Lost Property	212
Medical Investigation	143
Missing Person Located	9
Overdose	154
Police Information	5852
Property Damage/ parking lot accident	174
Property Damage/Misc	392
School - Other Security Item	7
School - Unsecured Access Point	41
Traffic Squad Activity	55
Welfare Check	1530
Total	13751

Kingsport PD – 2023 Annual Report



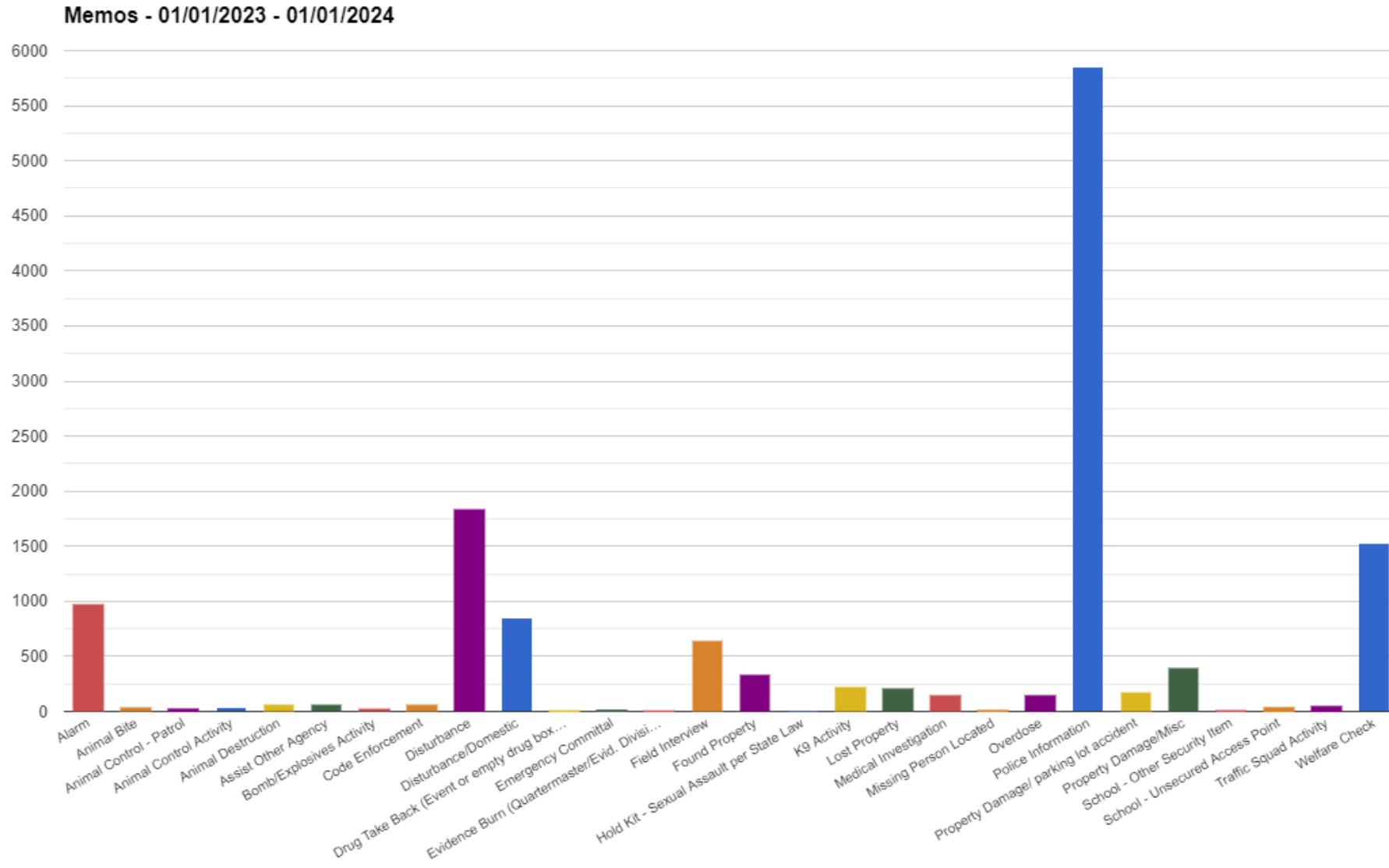
Statistics/Crime Analysis



Kingsport PD – 2023 Annual Report



Statistics/Crime Analysis

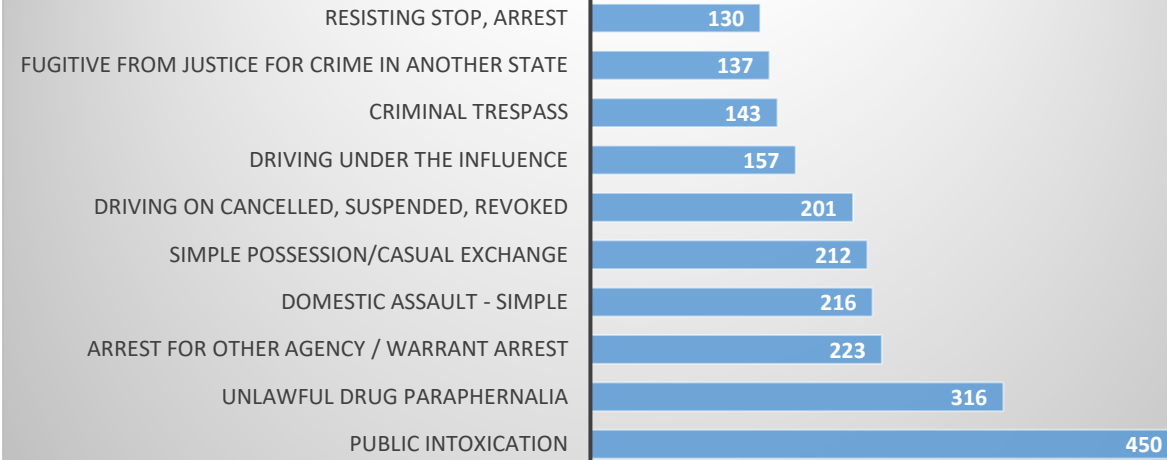


Administrative - Jail

The Kingsport City Jail is classified as a Type II facility by the State of Tennessee, meaning that prisoners are held for 72 hours or less. Correctional Officers are responsible for booking and processing persons arrested by police personnel. Once the prisoner is brought into the jail, the Correctional Officer begins the booking process, which includes a thorough search of the prisoner, securing the prisoner's property, a detailed medical screening, fingerprinting and photographing the prisoner, and securing them in a cell. Once incarcerated, Correctional Officers are responsible for the constant monitoring of the prisoners until they are released or transferred to another holding facility. The Kingsport City Jail is a state certified holding facility, falling under the rules and regulations of the Tennessee Corrections Institute. Our jail is inspected annually by a Detention Facilities Specialist from the Tennessee Corrections Institute, ensuring that our facility and staff are meeting the criteria mandated by the state

In 2023, the Kingsport City Jail booked 2,262 individuals on over 5,053 charges. 2128 were confined at the facility and 134 were processed for misdemeanor citations.

Top 10 Statutes Processed 2023



Kingsport Corrections Officer Kimberly Caldwell showing off the cookie cake and other items that were delivered to our jail staff for National Correctional Officers Week! (May 2023)

Kingsport Corrections Officer John Fry sitting in the control room of the City Jail. (May 2023)



Administrative – Records/TIBRS Reporting

In addition to personnel in the Records Division being the first interaction many citizens have at the police department; this division is also the central repository for nearly all police department generated paperwork. This includes handwritten handicap parking citations as well as closed major crime investigations. The Records Division is staffed by three full-time Records Clerks, one part-time Records Clerk, one full-time Traffic Court Clerk, and one full-time Administrative Assistant. These clerks continue to ensure reporting accuracy of TIBRS data via validation checks of electronic reports submitted by officers. Additionally, they collect fines for city ordinance and Red Light Camera violations, fulfill citizen's requests for police reports, track all court subpoenas for departmental personnel, and assist patrol officers and detectives when requested.

At the time of this publication, the Kingsport Police Department reported 5,600 Group A offenses to the Tennessee Bureau of Investigation for 2023. In 2023, 2,779 cases were cleared, resulting in a 49.63% clearance rate which exceeds the state average. For additional information on crime statistics, contact the T.B.I. at: [TBI Crime Insight Link](#)



Public

[View TIBRS Reporting Site](#)
[View Theme Oriented Public Site \(TOPS\)](#)

Law Enforcement Agency (LEA)

[View TIBRS Reporting Site](#)
[View Repository Site](#)

Admin

[View TIBRS Reporting Site](#)

Tennessee Crime Online Statistics Website

The TIBRS On-line Reports System accesses data that is copied nightly from the live TIBRS database. The live data is updated at least monthly by agencies. Data generated from the reports for the On-Line Reports web site will not match data published in the four annual publications: Crime in Tennessee, Crime on Campus, Hate Crime and Law Enforcement Officers Killed or Assaulted (LEOKA). Those publications are based on a "snapshot" of the database frozen in time and will not reflect the continual updating of the live database by contributing agencies.

This project was partially supported by funds awarded by Department of Justice's Bureau of Justice Statistics

- 2005_BJ-CX-K041
- 2006_BJ-CX-K018
- 2007_BJ-CX-K022
- 2008_BJ-CX-K030
- 2009_BJ-CX-K036
- 2010_BJ-CX-K020
- 2011_BJ-CX-K016
- 2012_BJ-CX-K017
- 2013_BJ-CX-K048
- 2014_BJ-CX-K021
- 2015_BJ-CX-K006
- 2016_BJ-CX-K011

The opinions, findings, and conclusions or recommendations expressed in this project are those of the TBI's Statistical Analysis Center/Crime Statistics Unit and do not necessarily reflect the views of the Department of Justice.

Links

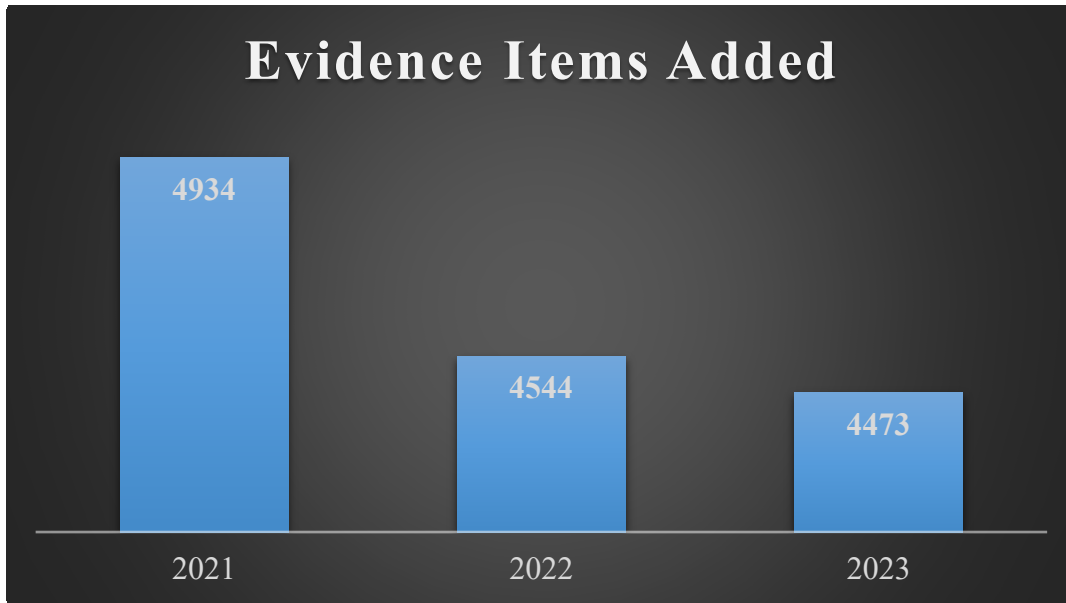
- [Tennessee Bureau of Investigation](#)
- [Tennessee Incident Based Reporting System \(TIBRS\) Counties by TIBRS Region \(PDF\)](#)
- [Crime Online password application form \(PDF\)](#)
- [Crime Insight](#)
- [Tutorials](#)
- [FAQs](#)
- [Glossary](#)
- [Offenses Glossary](#)
- [Home](#)

Administrative – Evidence

The Evidence/Property Unit is responsible for all items and property that come into the possession of the Kingsport Police Department. The numbers charted below represent items submitted by officers of the Kingsport Police Department and pounds of evidence destroyed by the Evidence/Property Unit.



Evidence Items Added



Pounds of Evidence Destroyed 2023



Administrative – Professional Standards

The Kingsport Police Department Professional Standards Unit is an integrated unit that encompasses internal affairs investigations, background investigations, accreditation, training, community relations and recruitment. Each element of the Professional Standards Unit works toward the common goal of maintaining a high level of professionalism within the Kingsport Police Department that reflects on the community it serves. During 2023, the Kingsport Police Department Professional Standards Unit conducted eight (8) Internal Affairs Investigations. Four (4) investigations were unfounded, two (2) were substantiated, one (1) was substantiated in part, and one (1) was unsubstantiated. One complainant in one of the unfounded cases was indicted for making a false report.

The Kingsport Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (C.A.L.E.A.) since 1992. The Kingsport Police Department has been awarded re-accreditation in 1997, 2002, 2005, 2008, 2011, 2014, 2017 and 2021. In 2023, the Kingsport Police Department continued the C.A.L.E.A. compliance process with an on-site evaluation scheduled to take place in November 2024.

In 2023, there were one hundred forty-seven (147) applicants that applied for the position of police officer. Of that number, there were forty-nine (49) applicants who moved forward to the physical agility portion of the testing. For the year of 2023, twenty-three (23) police officers were hired.

The Kingsport Police Department's Public Information Officers (PIOs) are responsible for maintaining the department's positive image as perceived by the community it serves by effectively building trust and strong working relationships with private businesses and industry, other government entities, citizens, and the media. During 2023, the PIOs issued 87 official news releases that were circulated to traditional media outlets and the public via e-mail and social media. News releases were disseminated on a variety of issues to include wanted suspects, major arrests, serious motor vehicle collisions, missing persons, significant accomplishments, etc. These news releases resulted in the PIOs conducting numerous interviews throughout the year, to include two live media conferences to convey real-time information to the public. The PIOs continue to work with the Operations Bureau to assist patrol and criminal investigators by soliciting help from the public in closing unsolved cases.

The PIOs are also responsible for maintaining the department's website (over 49,000 visitors), WordPress blog (415 subscribers), Facebook page (over 22,000 followers), X Feed (3,105 followers), YouTube Channel (602 Subscribers), and Instagram (3,199 followers).

The PIOs also conducted face-to-face public safety education and crime prevention-oriented programs. Community relations was a focus for the PIOs who participated in events such as Trick-or-Treat on the street and the Christmas parade.

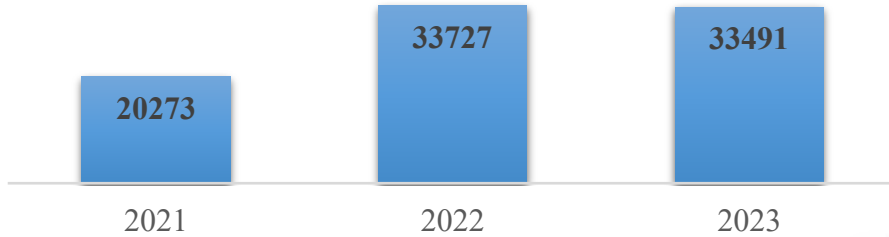


[Police Department Home](#)
[Page Click Here](#)

Administrative – Training

The training mission of the Professional Standards Unit is one of the most critical functions of the Kingsport Police Department. The primary role of the officers assigned to this duty is to ensure that all personnel receive the training needed to complete the tasks of their assigned jobs. Officers of the Kingsport Police Department received 33,491 hours of training during 2023.

Training Hours



Officers Eric Young (Right) and Evan Holliday (2nd from left) pictured with Captain Justin Quillin (Left) and Chief Phipps (2nd from Right) at the Blount County Regional Law Enforcement Training Academy Graduation. Congratulations to Officer Holliday for winning the physical fitness award.



Captain Quillin (Left) with Corporal Brandon Johnson (Right) and Officers McCluskey, Hulse, Copas and Pitts after graduation from Walters State Regional Training Academy. Congratulation to Officer Hulse for winning the defensive tactics award.

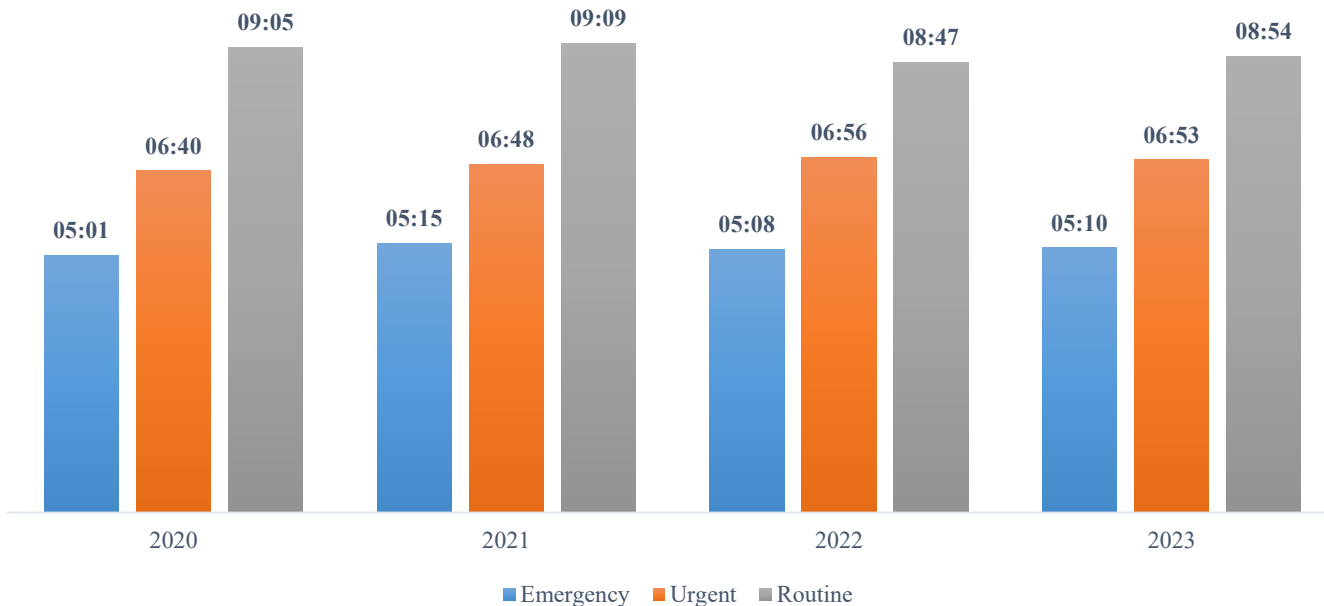


Corporal Brandon Johnson (Left) and Chief Phipps (Right) pictured with Officers Tully, Umbarger, Calhoun and Copas after graduation from Walters State Regional Training Academy. Congratulations to Officer Tully for winning the defensive tactics award.

Administrative – Central Dispatch

In 2023, Kingsport Central Dispatch handled 233,648 phone calls. Of those, 61,779 were 911, while 171,869 were non-emergency; 61,727 calls were police department related; 8,455 were fire department related; and 12,589 were EMS or KLSC related. Dispatchers also made 93,967 Computer Aided Dispatch (CAD) entries into the system to document their activities. This is an average of 258 entries per day.

**Avg. Police Response Time Dispatch to Arrival
(mins:sec)**



[Kingsport-911 Home Page](#)



[Kingsport Central Dispatch Home Page](#)

Kingsport PD – 2023 Annual Report



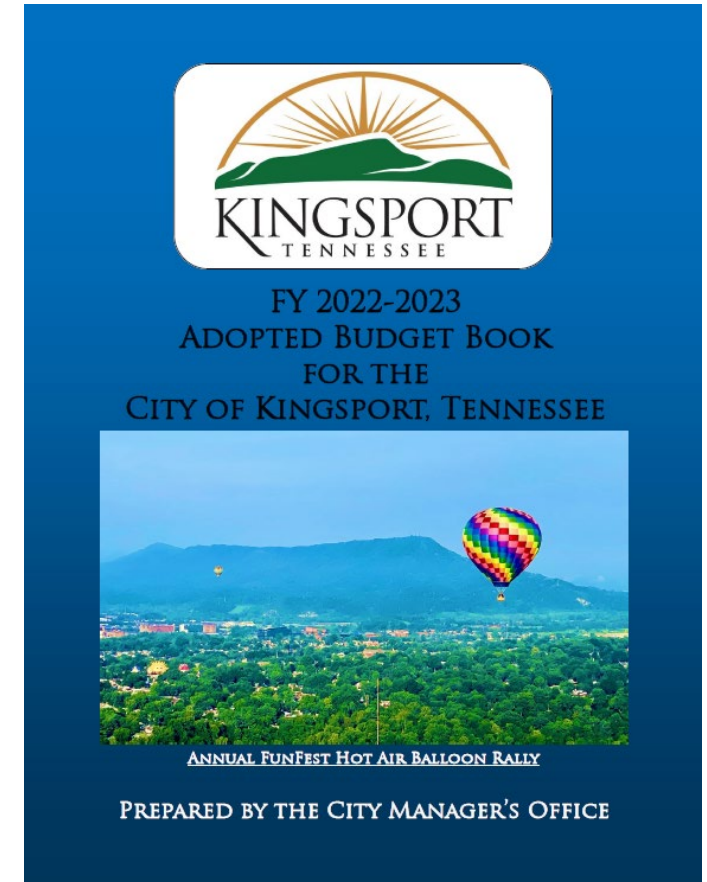
Administrative – Budget

The Kingsport Police Department actual budget for the fiscal year 2022/2023 was \$14,361,800. The monies for this budget were divided amongst eight categories. These categories and funds are:



FY 2022-2023 BUDGET CITY OF KINGSPORT GENERAL FUND: POLICE DEPARTMENT SUMMARY

POLICE DEPARTMENT SUMMARY						
EXPENDITURES	ACTUAL	ACTUAL	ESTIMATED	REQUEST	RECOMMEND	APPROVED
	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 22-23	FY 22-23
Police Administration	\$1,856,610	\$1,894,836	\$1,933,867	\$2,199,800	\$2,159,000	\$2,199,400
Jail Operations	\$392,445	\$422,017	\$425,739	\$558,800	\$547,900	\$558,800
Training	\$386,172	\$388,821	\$394,689	\$458,930	\$452,200	\$459,000
Criminal Investigation	\$1,494,085	\$1,438,929	\$1,682,086	\$1,841,400	\$1,804,200	\$1,841,400
Patrol	\$6,005,195	\$5,687,789	\$5,844,012	\$7,261,006	\$7,111,700	\$7,331,000
Central Dispatch	\$1,371,923	\$1,372,624	\$1,397,755	\$1,634,500	\$1,590,800	\$1,632,500
Communications	\$144,252	\$416,848	\$159,531	\$315,720	\$312,200	\$315,800
Traffic School	\$15,928	\$13,480	\$15,688	\$23,900	\$23,900	\$23,900
Total	\$11,666,610	\$11,635,344	\$11,853,367	\$14,294,056	\$14,001,900	\$14,361,800
Personnel Costs	\$10,163,575	\$9,789,848	\$10,157,562	\$12,133,600	\$11,843,700	\$12,133,600
Operating Costs	\$1,503,035	\$1,845,496	\$1,674,592	\$2,124,956	\$2,122,700	\$2,122,700
Capital Outlay	\$0	\$0	\$21,213	\$35,500	\$35,500	\$105,500
Total	\$11,666,610	\$11,635,344	\$11,853,367	\$14,294,056	\$14,001,900	\$14,361,800
Personnel Expense as a % of Budget	87%	84%	86%	85%	85%	84%



[Kingsport City Budget - Link](#)

Contact Information

<u>Location</u>	<u>Number</u>
ALL CITY EMERGENCIES AND TDD	911
Central Dispatch (Non-Emergency)	246-9111
Central Dispatch-FAX	224-2594
General Police Information	229-9300
Police Administration	229-9344
Police Administration-FAX	224-2786
Police Chief	229-9423
Deputy Chief of Police	229-9437
Commander	229-9469
Watch Commander	229-9438
Criminal Investigation Division	229-9429
Patrol Division	229-9436
Training Division	229-9339
VICE	224-9434
Jail	229-9435
Records/Tickets	229-9427
Records/Tickets-FAX	229-9495
Public Information Officer/Community Relations	229-9433
Communications Manager	229-9358
Communications Maintenance	229-9468

